

Anthonette Klinkerman, CEO –

Chief Etiquette Officer

## *Courtesy* **BOOTCAMP**

Courtesy Bootcamp® is a crash course in courtesy designed to remind participants that human beings ought to treat each other as human beings. In our busy world, we are so connected we have become DISconnected from one another's basic need for a friendly smile, a human touch whether at home or at work!

4 HRCI Credits

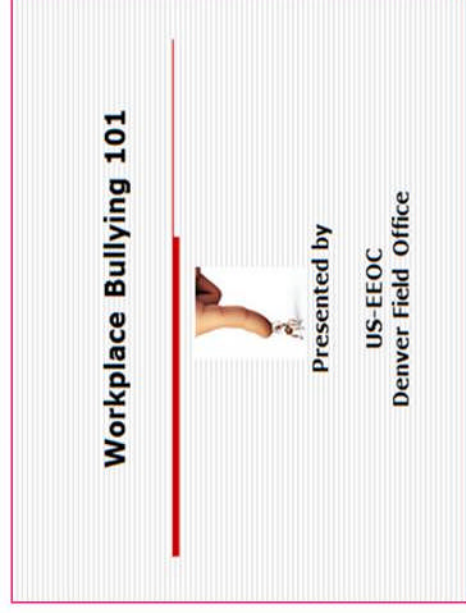
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For more information contact

[frontierhr.shrm.org](http://frontierhr.shrm.org)

Frontier Human Resources Presents  
Courtesy Bootcamp

&  
Workplace Bullying 101



Erica Gagne-Glaze, Enforcement Manager  
EEOC Denver Field Office

Erica Gagne currently serves as the Enforcement Manager for the EEOC-Denver Field Office. In this capacity, Ms. Gagne oversees the intake and investigative functions of all enforcement activities in the Office.

July 11th, 2013

Little America , 2800 West Lincolnway

Registration at 7:30 with continental breakfast

Seminar is 8:00 AM to Noon

\$49.00 for FHRA members, \$99.00 for non-members

Please RSVP to: [frontierhumanresourcesassn@gmail.com](mailto:frontierhumanresourcesassn@gmail.com)

RSVP's must be received by Noon on Mon July 8th.